

2017 Chrysler Pacifica PHEV Towing Best Practices

Towing a Disabled Vehicle

Proper towing or lifting equipment is required to prevent damage to the vehicle. Use only tow bars and other equipment designed for this purpose, following equipment manufacturer's instructions. Use of safety chains is mandatory. Attach a tow bar or other towing device to main structural members of the vehicle, not to bumpers or associated brackets. State and local laws regarding vehicles under tow must be observed.

- You must ensure that the Auto Park Brake feature is disabled before towing this
 vehicle (if rear wheels are on the ground), to avoid inadvertent Electric Park Brake
 engagement. The Auto Park Brake feature is enabled or disabled via the customer
 programmable features in the Uconnect Settings.
- Vehicles with a discharged battery or total electrical failure when the electric parking brake (EPB) is engaged, will need a wheel dolly or jack to raise the rear wheels off the ground when moving the vehicle onto a flatbed.

The manufacturer recommends towing your vehicle with all four wheels OFF the ground using a flatbed.

If flatbed equipment is not available, this vehicle must be towed with the front wheels OFF the ground (using a towing dolly, or wheel lift equipment with the front wheels raised).

Note:

Ensure that the Electric Park Brake is released, and remains released, while being towed.

Caution!

Towing this vehicle in violation of the above requirements can cause severe transmission damage. Damage from improper towing is not covered under the New Vehicle Limited Warranty.



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Caution!

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