**Supplier Alert - Toyota and Lexus Hybrid Vehicles – DO NOT BOOST, TOW ONLY**

ASG has received a significant number of damage claims recently, related to Boost services performed on Toyota & Lexus Hybrid Vehicles.  In efforts to protect the network due to the high risk of damaging the ECU unit, please note that the ASG Agents will be dispatching all Toyota & Lexus HV vehicles as **TOW ONLY** until further notice.  The cost of damaging the ECU unit is roughly $1,000.  In addition, the ECU unit is also on back-order, meaning if the vehicle is boosted and the ECU unit is damaged, the Customer will be without a vehicle indefinitely. In the event the call is dispatched as a Boost Service in Agent Error, please DO NOT BOOST – Tow the vehicle only.

Please note that ASG has requested a technical bulletin update from TCI, and will share that as soon as it is ready.