



2023 Chrysler Pacifica

Towing a Disabled Vehicle

This section describes procedures for towing a disabled vehicle using a commercial towing service.

Towing Condition	Wheels OFF The Ground	FWD MODELS	AWD MODELS
Flat Tow	NONE	NOT ALLOWED	NOT ALLOWED
Wheel Lift Or Dolly Tow	Front	ACCEPTABLE METHOD	NOT ALLOWED
Rear	NOT ALLOWED	NOT ALLOWED	
Flatbed	ALL	BEST METHOD	BEST METHOD

Proper towing or lifting equipment is required to prevent damage to your vehicle. Use only tow bars and other equipment designed for this purpose, following equipment manufacturer's instructions. Use of safety chains is mandatory. Attach a tow bar or other towing device to main structural members of the vehicle, not to fascia/bumper or associated brackets. State and local laws regarding vehicles under tow must be observed.

Note:

- You must ensure that the Auto Park Brake feature is disabled before towing this vehicle (if rear wheels are on the ground), to avoid inadvertent Electric Park Brake (EPB) engagement. The Auto Park Brake feature is enabled or disabled via the customer programmable features in the Uconnect Settings.
- Vehicles with a discharged battery or total electrical failure when the EPB is engaged, will need a wheel dolly or jack to raise the rear wheels off the ground when moving the vehicle onto a flatbed.

FCA US LLC recommends towing your vehicle with all four wheels **OFF** the ground using a flatbed.

If flatbed equipment is not available, this vehicle must be towed with the front wheels **OFF** the ground (using a towing dolly, or wheel lift equipment with the front wheels raised).

Note:

Ensure that the Electric Park Brake is released, and remains released, while being towed.

CAUTION:

Towing this vehicle in violation of the approved requirements can cause severe transmission damage. Damage from improper towing is not covered under the New Vehicle Limited Warranty.

Vehicle Recovery Tow Points

Your vehicle is equipped with Vehicle Recovery Points that can be used to recover a disabled vehicle, located on the underbody of the vehicle.

Note:

- Ensure that the towing service tow hooks are properly seated and secured in the attachment points.
- This recovery tow feature should be used by a trained professional only.
- Use approved receptacle location to free the disabled vehicle from its environment.

CAUTION:

Recovery feature:

- Is to be used by a professional **ONLY**.
- Is used only to provide recovery of the vehicle.
- Is **NOT** to be used to recover secondary vehicle.
- Is **NOT** to be used for transporting the vehicle over the road, i.e. "Flat Towing".

Recovery load should:

- Be applied at constant speed.
- Be applied parallel to the center line of the length of the vehicle.
- Not be an abrupt acceleration.

If you must use the accessories (wipers, defrosters, etc.) while being towed, the ignition must be in the ON/RUN mode, not the ACC mode.

Note:

The Safehold feature will engage the Electric Park Brake whenever the driver's door is opened (if the ignition is ON, transmission is not in PARK, and brake pedal is released). If you are towing this vehicle with the ignition in the ON/RUN mode, you must manually disable the Electric Park Brake each time the driver's door is opened, by pressing the brake pedal and then releasing the EPB.

If the key fob is unavailable or the vehicle's battery is discharged, detailed instructions on shifting the transmission out of PARK in order to move the vehicle.

CAUTION:

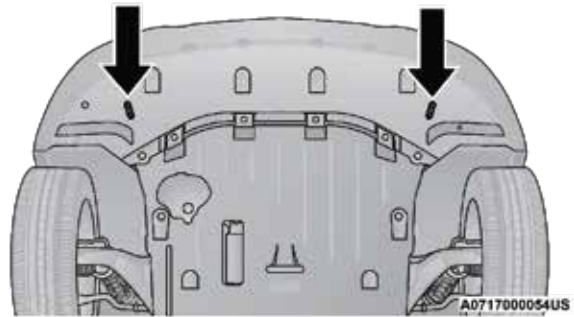
- Do not use sling-type equipment when towing. Vehicle damage may occur.
- When securing the vehicle to a flatbed truck, do not attach to front or rear suspension components. Damage to your vehicle may result from improper towing.
- Ensure that the Electric Park Brake is released, and remains released, while being towed.

All Wheel Drive (AWD) Models

FCA US LLC recommends towing your vehicle with all four wheels **OFF** the ground using a flatbed.

CAUTION:

- Towing this vehicle using any other method can cause severe transmission and/or transfer case damage.
- Damage from improper towing is not covered under the New Vehicle Limited Warranty.



Front Recovery Points