Roadside Tip Sheet / Guide de reference



2023 RAM ProMaster

Freeing Stuck Vehicle

If your vehicle becomes stuck in mud, sand, or snow, it can often be moved using a rocking motion. Turn the steering wheel right and left to clear the area around the front wheels. Shift back and forth between DRIVE (D) and REVERSE (R), while gently pressing the accelerator. Use the least amount of accelerator pedal pressure that will maintain the rocking motion, without spinning the wheels or racing the engine.

CAUTION:

Racing the engine or spinning the wheels may lead to transmission overheating and failure. Allow the engine to idle with the transmission in NEUTRAL for at least one minute after every five rocking-motion cycles. This will minimize overheating and reduce the risk of transmission failure during prolonged efforts to free a stuck vehicle.

Note:

Push the ESC OFF button, to place the Electronic Stability Control System (ESC) in "Partial OFF" mode, before rocking the vehicle . Once the vehicle has been freed, push the ESC OFF button again to restore "ESC ON" mode.

WARNING:

Fast spinning tires can be dangerous. Forces generated by excessive wheel speeds may cause damage, or even failure, of the axle and tires. A tire could explode and injure someone. Do not spin your vehicle's wheels faster than 30 mph (48 km/h) or for longer than 30 seconds continuously without stopping when you are stuck and do not let anyone near a spinning wheel, no matter what the speed.

CAUTION:

When "rocking" a stuck vehicle by shifting between DRIVE and REVERSE, do not spin the wheels faster than 15 mph (24 km/h), or drivetrain damage may result. Spinning the wheels too fast may lead to transmission overheating and failure. It can also damage the tires. Do not spin the wheels above 30 mph (48 km/h) while in gear (no transmission shifting occurring).

Electronic Stability Control (ESC)

ESC enhances directional control and stability of the vehicle under various driving conditions. ESC corrects for over/under steering of the vehicle by applying the brake of the appropriate wheel(s) to counteract the previous conditions listed. Engine power may also be reduced to help the vehicle maintain the desired path.

- Oversteer when the vehicle is turning more than appropriate for the steering wheel position.
- Understeer when the vehicle is turning less than appropriate for the steering wheel position.

ESC uses sensors in the vehicle to determine the vehicle path intended by the driver and compares it to the actual path of the vehicle. When the actual path does not match the intended path, ESC applies the brake of the appropriate wheel to assist in counteracting the oversteer or understeer condition.

WARNING:

- Electronic Stability Control (ESC) cannot prevent the natural laws of physics from acting on the vehicle, nor can it increase
 the traction afforded by prevailing road conditions. ESC cannot prevent accidents, including those resulting from excessive
 speed in turns, driving on very slippery surfaces, or hydroplaning. ESC also cannot prevent accidents resulting from loss of
 vehicle control due to inappropriate driver input for the conditions. Only a safe, attentive, and skillful driver can prevent
 accidents. The capabilities of an ESC equipped vehicle must never be exploited in a reckless or dangerous manner which
 could jeopardize the user's safety or the safety of others.
- Vehicle modifications, or failure to properly maintain your vehicle, may change the handling characteristics of your vehicle, and may negatively affect the performance of the ESC system. Changes to the steering system, suspension, braking system, tire type and size or wheel size may adversely affect ESC performance. Improperly inflated and unevenly worn tires may also degrade ESC performance. Any vehicle modification or poor vehicle maintenance that reduces the effectiveness of the ESC system can increase the risk of loss of vehicle control, vehicle rollover, personal injury and death.