



2023 ProMaster

Towing a Disabled Vehicle

This section describes procedures for towing a disabled vehicle using a commercial towing service.

Towing Condition	Wheels OFF the Ground	Automatic Transmission
Flat Tow	NONE	NOT ALLOWED
Dolly Tow	Front	OK
Rear	NOT ALLOWED	
On Trailer	ALL	OK

Note:
When towing your vehicle, always follow applicable state and provincial laws.
Contact state and provincial Highway Safety offices for additional details.

Proper towing or lifting equipment is required to prevent damage to your vehicle. Use only tow bars and other equipment designed for this purpose, following equipment manufacturer's instructions. Use of safety chains is mandatory. Attach a tow bar or other towing device to main structural members of the vehicle, not to fascia/bumper or associated brackets. State and local laws regarding vehicles under tow must be observed.

Note:

- You must ensure that the Auto Park Brake feature is disabled before towing this vehicle to avoid inadvertent Electric Park Brake engagement. The Auto Park Brake feature is enabled or disabled via the customer programmable features in the Uconnect Settings.
- Vehicles with a discharged battery, or total electrical failure when the Electric Park Brake (EPB) is engaged, will need a wheel dolly or jack to raise the rear wheels off the ground when moving the vehicle onto a flatbed.
- The Safehold feature will engage the Electric Park Brake whenever the driver's door is opened (if the battery is connected, ignition is ON, transmission is not in PARK, and brake pedal is released). If you are towing this vehicle with the ignition in the ON/RUN mode, you must manually disable the Electric Park Brake each time the driver's door is opened by pressing the brake pedal and then releasing the EPB.

If you must use the accessories (wipers, defrosters, etc.) while being towed, the ignition must be in the ON/RUN mode.

If the key fob is unavailable or the vehicle's battery is discharged, for instructions on shifting the automatic transmission out of PARK (P) for towing.

CAUTION:

- **Do not use sling type equipment when towing. Vehicle damage may occur.**
- **When securing the vehicle to a flat bed truck, do not attach to front or rear suspension components. Damage to your vehicle may result from improper towing.**

Electric Park Brake (EPB)

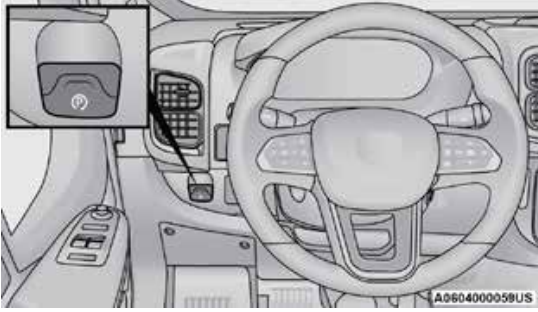
Your vehicle is equipped with an EPB that offers simple operation, and some additional features that make the parking brake more convenient and useful.

The parking brake is primarily intended to prevent the vehicle from rolling while parked. Before leaving the vehicle, make sure that the parking brake is applied. Also, be certain to leave the transmission in PARK.

You can engage the parking brake in two ways:

- Manually, by applying the parking brake switch.
- Automatically, by enabling the Auto Park Brake feature in the Customer Programmable Features section of the Uconnect settings.

The parking brake switch is located on the instrument panel to the left of the steering wheel (below the headlamp switch).



Electric Park Brake Switch

To apply the parking brake manually, pull up on the switch momentarily. You may hear a slight sound from the back of the vehicle while the parking brake engages. Once the park brake is fully engaged, the Brake Warning Light in the instrument cluster and an indicator on the switch will illuminate. If your foot is on the brake pedal while you apply the parking brake, you may notice a small amount of brake pedal movement. The parking brake can be applied even when the ignition switch is OFF but the Brake Warning Light will not illuminate, however, it can only be released when the ignition is in the ON/RUN position.

Note:

The EPB Warning Light will illuminate if the EPB switch is held for longer than 20 seconds in either the released or applied position. The light will extinguish upon releasing the switch.

If the Auto Park Brake feature is enabled, the parking brake will automatically engage whenever the transmission is placed into PARK. If your foot is on the brake pedal, you may notice a small amount of brake pedal movement while the parking brake is engaging.

The parking brake will release automatically when the ignition is ON, the transmission is in DRIVE or REVERSE, the driver seat belt is buckled, and an attempt is made to drive away.

To release the parking brake manually, the ignition switch must be in the ON/RUN position. Put your foot on the brake pedal, then push the parking brake switch down momentarily. You may hear a slight whirring sound from the back of the vehicle while the parking brake disengages. You may also notice a small amount of movement in the brake pedal. Once the parking brake is fully disengaged, the Brake Warning Light in the instrument cluster and the LED indicator on the switch will extinguish.

Note:

When parking on a hill, it is important to turn the front wheels toward the curb on a downhill grade and away from the curb on an uphill grade. Apply the parking brake before placing the gear selector in PARK, otherwise the load on the transmission locking mechanism may make it difficult to move the gear selector out of PARK.

WARNING:

- Never use the PARK position as a substitute for the parking brake. Always apply the parking brake fully when parked to guard against vehicle movement and possible injury or damage.
- When exiting the vehicle, always take the key fob with you and lock your vehicle.
- Never leave children alone in a vehicle, or with access to an unlocked vehicle. Allowing children to be in a vehicle unattended is dangerous for a number of reasons. A child or others could be seriously or fatally injured. Children should be warned not to touch the parking brake, brake pedal or the gear selector.
- Do not leave the key fob in or near the vehicle, or in a location accessible to children, and do not leave a vehicle equipped with Keyless Enter 'n Go™ in the ACC or ON/RUN position. A child could operate power windows, other controls, or move the vehicle.
- Be sure the parking brake is fully disengaged before driving; failure to do so can lead to brake failure and a collision.
- Always fully apply the parking brake when leaving your vehicle, or it may roll and cause damage or injury. Also be certain to leave the transmission in PARK. Failure to do so may allow the vehicle to roll and cause damage or injury.

CAUTION:

If the Brake System Warning Light remains on with the parking brake released, a brake system malfunction is indicated. Have the brake system serviced by an authorized dealer immediately.

If exceptional circumstances should make it necessary to engage the parking brake while the vehicle is in motion, maintain upward pressure on the EPB switch for as long as engagement is desired. The Brake Warning Light will illuminate, and a continuous chime will sound. The rear stop lamps will also be illuminated automatically while the vehicle remains in motion.

To disengage the parking brake while the vehicle is in motion, release the switch. If the vehicle is brought to a complete stop using the parking brake, when the vehicle reaches approximately 3 mph, (5 km/h) the parking brake will remain engaged.

WARNING:

Driving the vehicle with the parking brake engaged, or repeated use of the parking brake to slow the vehicle, may cause serious damage to the brake system. Be sure the parking brake is fully disengaged before driving; failure to do so can lead to brake failure and a collision.

In the unlikely event of a malfunction of the EPB system, a yellow EPB Warning Light will illuminate. This may be accompanied by the Brake Warning Light flashing. In this event, urgent service of the EPB system is required. Do not rely on the parking brake to hold the vehicle stationary.

SafeHold

SafeHold is a safety feature of the Electric Park Brake (EPB) system that will engage the parking brake automatically if the vehicle is left unsecured while the ignition is in ON/RUN.

The parking brake will automatically engage if all of the following conditions are met:

- The vehicle is at a standstill.
- There is no attempt to press the brake pedal and accelerator pedal.
- The occupant status changed to unoccupied.
- The driver door is open.

SafeHold can be temporarily bypassed by pushing the EPB switch while the driver door is open. Once manually bypassed, SafeHold will be enabled again once the vehicle reaches 12 mph (20 km/h) or the ignition is turned to the OFF position and back to ON again.

Brake Service Mode

We recommend having your brakes serviced by an authorized dealer. You should only make repairs for which you have the knowledge and the right equipment. You should only enter Brake Service Mode during brake service.

When servicing your rear brakes, it may be necessary for you or your technician to push the rear piston into the rear caliper bore. With the Electric Park Brake (EPB) system, this can only be done after retracting the EPB actuator. Fortunately, actuator retraction can be done easily by entering the Brake Service Mode through the Uconnect Settings in your vehicle. This menu-based system will guide you through the steps necessary to retract the EPB actuator in order to perform rear brake service.

Service Mode has requirements that must be met in order to be activated:

- The vehicle must be at a standstill.
 - The parking brake must be unapplied.
 - The transmission must be in PARK or NEUTRAL.
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While in Service Mode, the EPB Warning Light will flash continuously while the ignition is in ON/RUN.

When brake service work is complete, the following steps must be followed to reset the park brake system to normal operation:

- Ensure the vehicle is at a standstill.
- Press the brake pedal with moderate force.
- Apply the EPB Switch.

WARNING:

You can be badly injured working on or around a motor vehicle. Do only that service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to a competent mechanic.

Auto Park Brake

The Electric Park Brake (EPB) can be programmed to be applied automatically whenever the vehicle is at a standstill and the automatic transmission is placed in PARK. Auto Park Brake is enabled and disabled by customer selection through the Customer Programmable Features section of the Uconnect Settings.

Any single Auto Park Brake application can be bypassed by pushing the EPB switch to the release position while the transmission is placed in PARK.

Automatic Transmission

The FCA US LLC recommends towing your vehicle with all four wheels **OFF** the ground using a flatbed.

If flatbed equipment is not available, and the transmission is operable, this vehicle may be towed (with front wheels on the ground) under the following conditions:

- The transmission must be in NEUTRAL (N).
- The towing speed must not exceed 25 mph (40 km/h).
- The towing distance must not exceed 15 miles (24 km).

If the transmission is not operable, or the vehicle must be towed faster than 25 mph (40 km/h) or farther than 15 miles (24 km), tow with the front wheels **OFF** the ground (using a flatbed truck, or wheel lift equipment with the front wheels raised).

CAUTION:

- **Towing faster than 25 mph (40 km/h) or farther than 15 miles (24 km) with front wheels on the ground can cause severe transmission damage. Damage from improper towing is not covered under the New Vehicle Limited Warranty.**
 - **Towing this vehicle in violation of the approved requirements can cause severe transmission damage. Damage from improper towing is not covered under the New Vehicle Limited Warranty.**
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